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Installation Guidance for OLB/Sonicwall CDP Agent on Windows XP™

1. Download the agent software using our “Resources” link:-

<http://southcot.co.uk/Resources> (the URL is case sensitive). You will be prompted for your name and your Authorisation Key (see the screenshot below). If you don't have a key, then contact us and we'll set you up with one. Enter these and click “Get the File”.



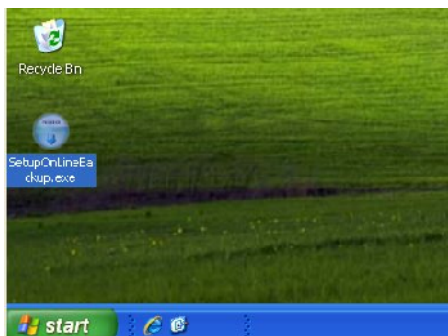
**SOUTHCOT
SERVICES**

Your Name (exactly as it appears in your confirmation e-mail).

Your Authorisation Key (exactly as it appears in your confirmation e-mail).

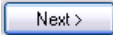
If you get either of these wrong you will be returned to the resources page to try again.

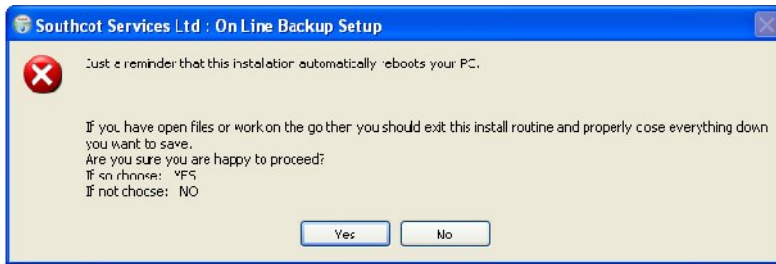
Save the file on your PC in a place you will be able to find it, the desktop is the easiest place. The file will be called “SetupOnLineBackup.exe”.



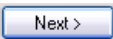
2. Run “SetupOnLineBackup.exe” by double clicking on it. If you get any security messages regarding whether it is safe to run, Ok them.

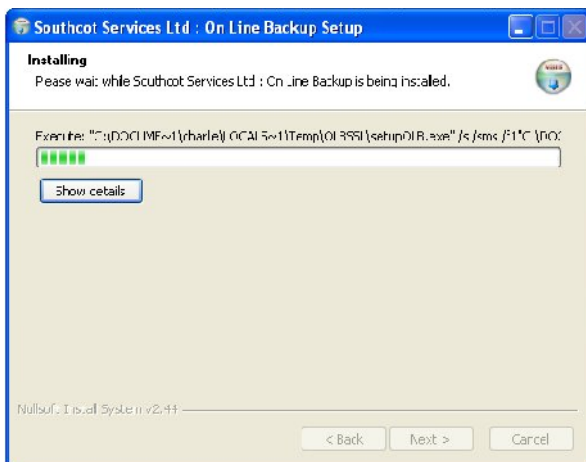
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3. At the “Welcome” screen click , agree the license agreement.
4. You will now see a warning.



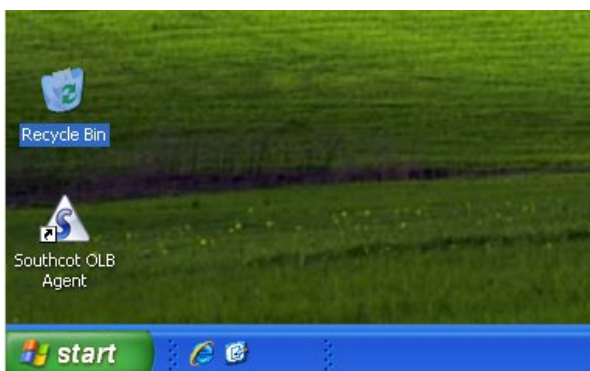
It is important that you take note of this. The process will rename your PC to give it a unique name we can identify it with. Once you click “Yes” it will do this and then automatically reboot the PC. **SO MAKE SURE** you have closed down everything you are working on. If you want to start over, click “No” and then run it again later.

5. Click  and the installation will start.



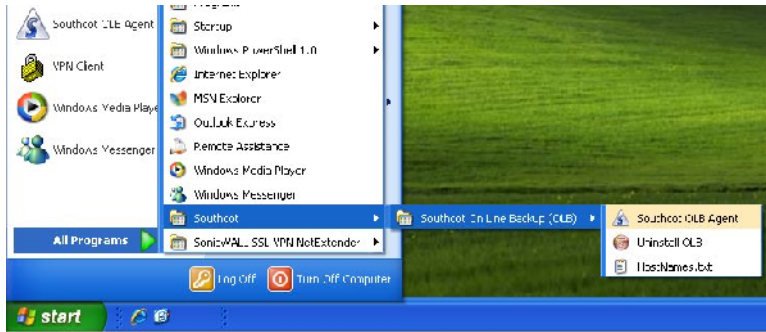
The process can take a few minutes so please be patient. Once the green line has filled the gas gauge your PC will reboot.

6. When you have logged back in you will find that a shortcut to the OLB agent has been placed on the desktop.

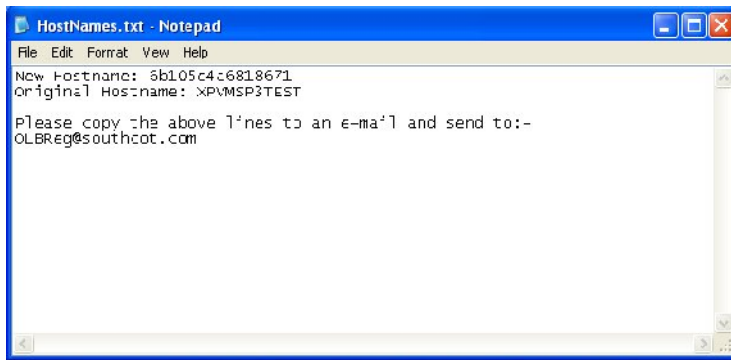


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Also there will be a new program group in your start menu.

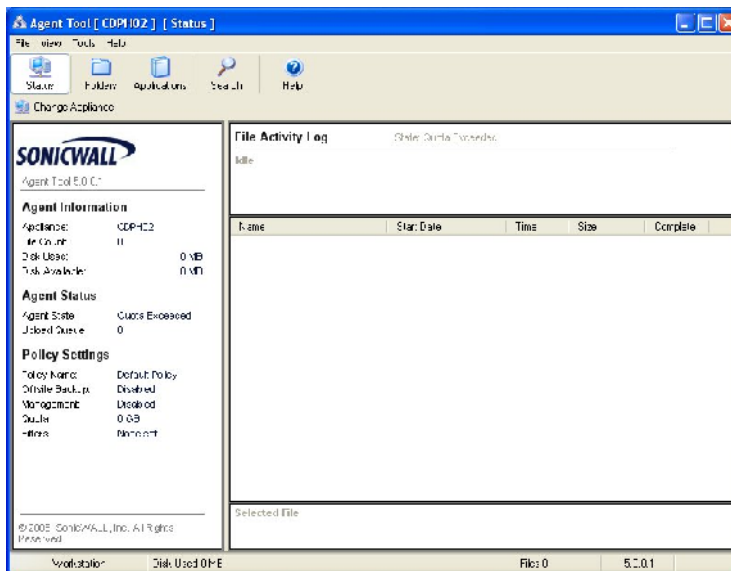


7. Select HotNames.txt. Notepad will open.



Copy the whole contents to the clipboard and paste it into an email and send that to OLBReg@southcot.com.

8. Running the “Southcot OLB Agent Link” will start the agent and you will see something like this:-

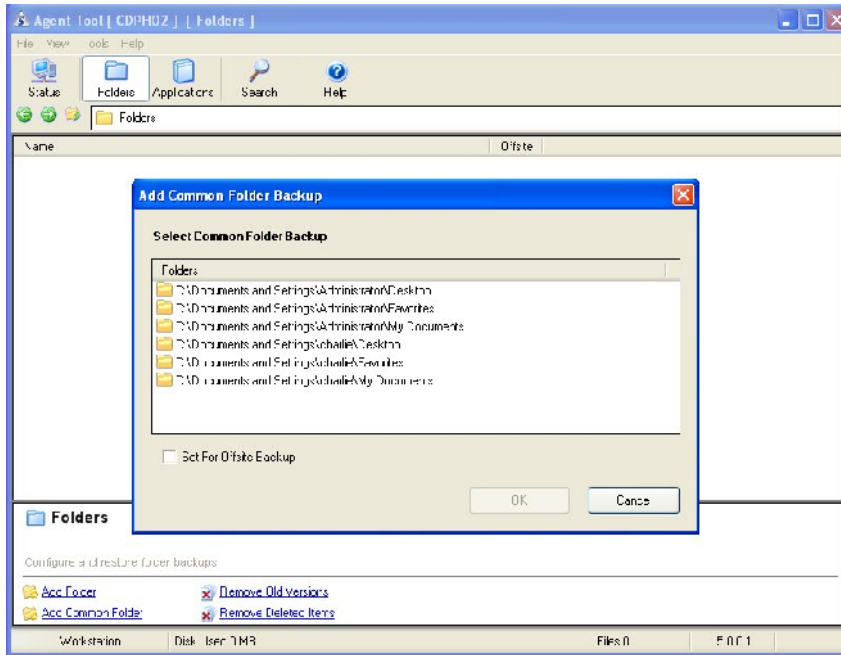


Notice that in the left hand pane it will say “Disk Available: 0MB” this shows you are connected but we have yet to enable the account. To do this we need the information you

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are e-mailing to us. Once the account is enabled this will change to “Disk Available: 25GB”.

9. Once the agent is enabled you can set the files you want to back up.

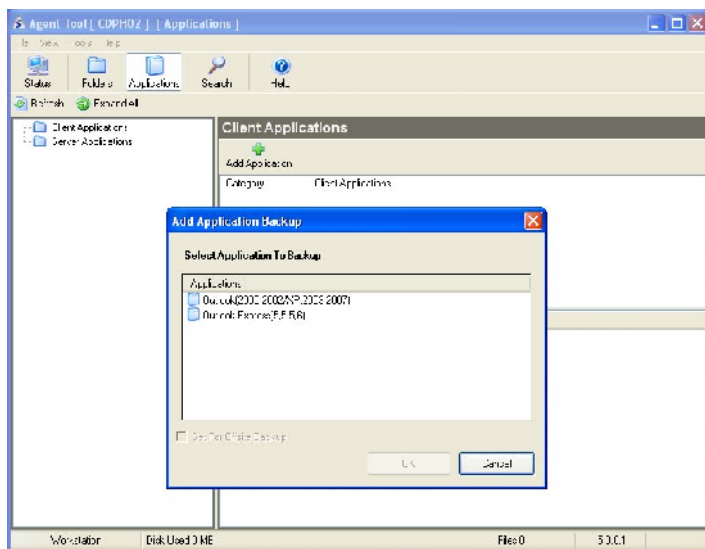


By selecting the “Folders” icon at the top and then clicking the “Add Common Folder” link at the bottom you can enable the backup for the common windows folders. The “Add Folder” link allows you to monitor other specific folders and their

By selecting the “Folders” icon at the top and then clicking the “Add Common Folder” link at the bottom you can enable the backup for the common windows folders and their sub-folders. The “Add Folder” link allows you to monitor other specific folders and their sub-folders.

10. The agent is very flexible and knows where Outlook and Outlook Express store mail. Selecting the “Applications” icon at the top and then clicking the link marked with a green cross and the caption “Add Application” allows you to select which of the mail clients you want to backup.

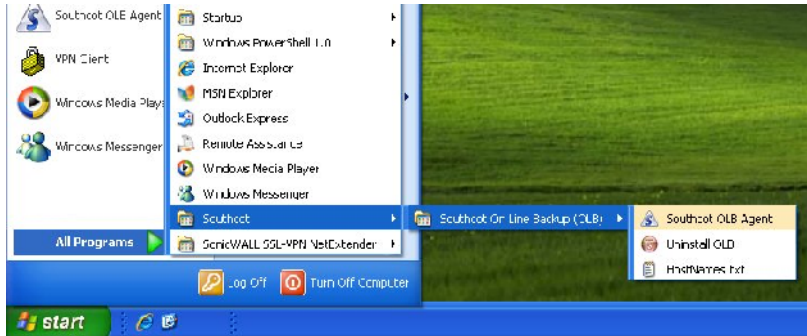
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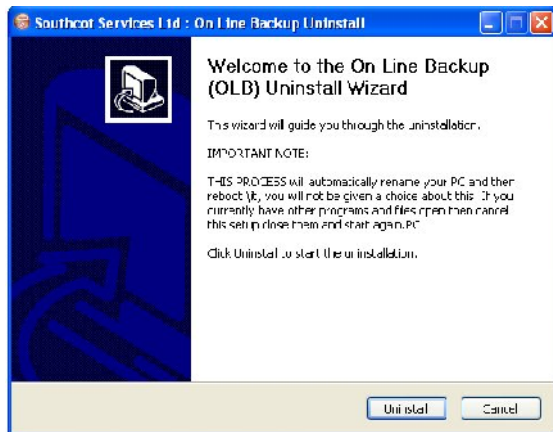
11. For more detailed instructions on how to use the client, go to <http://southcot.co.uk/Information/#OLB> and look at the OLB Agent User Guide there.

Removing the OLB/Sonicwall CDP Agent on Windows XP™

1. In the start menu select the “Uninstall OLB” option.



2. You will get the Uninstall screen:-



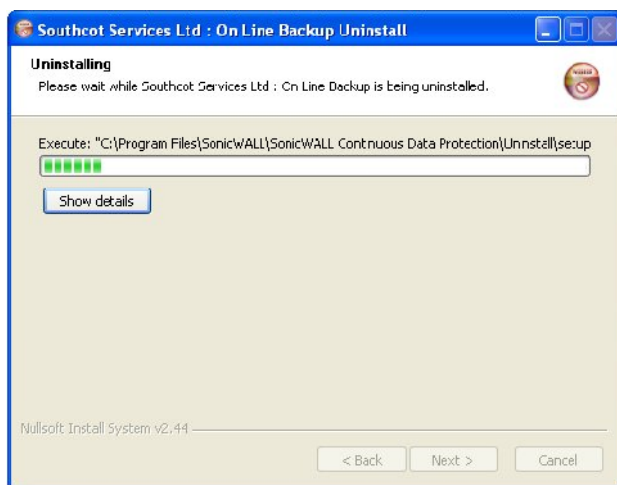
3. When you click “Uninstall” you will get a warning:-



It is important that you take note of this. The process will rename your PC back to its original name. Once you click “Yes” it will do this and then automatically reboot the PC. **SO MAKE SURE** you have closed down everything you are working on. If you want to start over, click “No” and then run it again later.

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4. Click and the uninstall will start.



The process can take a few minutes so please be patient. Once the green line has filled the gas gauge your PC will reboot and OLB will have been removed.